

Campus Care, LLP

Description of Service

Sending a child or loved one away from home to attend college is difficult. Campus Care, LLP is always there for you and your student for a safer college experience.

CRISIS STANDBY

Arrest

- Campus Care, LLP will serve as the customer advocate with local officials within the service area and will facilitate the exchange of information for the client and customer
- Campus Care, LLP will provide transportation following release from a detention facility within the service area to the client local registered address
- Campus Care, LLP does not provide legal representation and it's agents are not attorneys
- Because of our close relationship with law enforcement, Campus Care, LLP cannot recommend a particular bail bond company. A list of licensed bail bond companies is available on the website

Medical Emergency

- Campus Care, LLP will respond within the service area to assist our client with acquisition of emergency medical care
- Campus Care, LLP will serve as a customer advocate with medical personnel and facilitate information exchange
- Campus Care, LLP will standby with client until customer arrival upon request and provide transportation for customer from local airport if necessary

Auto Accident

- Campus Care, LLP will respond to the scene of an accident within the service area involving a client upon request
- Campus Care, LLP will standby to serve as an advocate for the client to protect property and provide advice
- Campus Care, LLP will facilitate the exchange of information with the customer regarding client
- Campus Care, LLP will respond to the hospital with client if necessary (*See Medical Emergency*)

ROADSIDE ASSIST

Tire Service

- Campus Care, LLP will provide flat tire change service within the service area for a vehicle registered to the client or customer in our system

- Campus Care, LLP will provide flat tire change service for a vehicle within the service area were our client or customer is an occupant in the vehicle
- Owner must provide factory spare tire, jack, and lug wrench. Campus Care is not responsible for damage to Custom wheels and may be unable to change wheels with locking lug nuts

Jump Start

- Unlimited jump start service within the service area for a vehicle registered to the client or customer in our system
- Unlimited jump start service within the service area for a vehicle were the Campus Care client or customer is an occupant

Gasoline

- Campus Care will respond within the service area to provide enough fuel to for a vehicle registered to the client or customer in our system to travel to the nearest fuel station. This service is limited to once per semester
- Campus Care will respond within the service area to provide enough fuel to for a vehicle occupied by a client or customer in our system to travel to the nearest fuel station. This service is limited to once per semester

Lockout Service

- Campus Care will respond within the service area to provide lockout service for a vehicle registered in our system. This service is limited to once per semester
- Campus Care will respond within the service area to provide lockout service for a vehicle occupied by a client or customer in our system. This service is limited to once per semester

REFERRAL SERVICE

- Campus Care, LLP provides client and customer with members' only online listing of recommended service providers in your service area.

STUDENT SAFETY

Transportation

- Campus Care, LLP will transport client from any unsafe situation within service area to registered local home address
- Campus Care, LLP will transport customer from local airport if they are responding to a call from Campus Care, LLP.

Apartment/Home Safety

- Campus Care, LLP will coordinate a home security assessment by a certified home security specialist for each local registered address
- Campus Care, LLP will serve as client or customer advocate to address safety concerns at local registered address

Emergency Student Locator

- Campus Care, LLP will attempt to locate client upon request of the customer in the event the client has not contacted the customer for more than 24 hours beyond expected contact
- Campus Care, LLP will attempt to locate client upon request of the customer for emergency message delivery

Client – Student or other person provided services under these terms of service.

Customer – Parent or other person that has contracted for Campus Care, LLP services.

Service Area – 25 miles from client's College or University.